

**FACULTY OF COMMERCE & BUSINESS MANAGEMENT**

BBA (Gen & Comp.Applns.) CBCS II-Year (III-Semester) Regular Examinations, Dec-2022/Jan-2023  
**Human Resource Management**

Time: 3 Hours

Max Marks: 80

**SECTION-A**

(5×4=20 Marks)

Answer any Five questions from the following

1. What is Personnel Management?
2. Write a note on job restructuring.
3. Discuss about Career planning.
4. What are industrial disputes?
5. Write a note on organizational culture.
6. Write about induction and orientation.
7. Define job enlargement.
8. Explain the need of training in an organization.

**SECTION-B**

(5×12=60 Marks)

Answer all the following questions

9. (a) Define HRM and Explain its functions.  
(OR)  
(b) Explain the managerial and operative role of Human Resource management.
10. (a) Discuss the various types of selection tests.  
(OR)  
(b) What are the sources of recruitment?
11. (a) What are the various types of on-the-job training methods? Explain them.  
(OR)  
(b) Discuss the differences between training & development.
12. (a) Explain the factors influencing Industrial Relations.  
(OR)  
(b) What are the conditions for a successful collective bargaining?
13. (a) Discuss the process of performance appraisal?  
(OR)  
(b) What is organizational culture? Explain different levels of Organizational culture.